

BOVEY TRACEY TOWN COUNCIL

ANNUAL TOWN MEETING PHOENIX HALL, ST. JOHN'S LANE **BOVEY TRACEY**

WEDNESDAY 29th MARCH 2017 Commencing at 7.00pm

Agenda

	1.	Apologies	for	absence
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- 2. Notice convening the 2017 Annual Town Meeting
- Approval of and signing of the Minutes of 23rd March 2016 Annual Town Meeting 3.
- Presentation of the Young Citizens of the Year Awards 2017 4.
- 5. Town Mayor's report - Cllr Tony Allen
- Financial report Cllr George Gribble 6.
- 7. County Councillor's report - Cllr George Gribble
- District Councillors' reports Cllr George Gribble, Cllr Avril Kerswell & Cllr Sally Morgan 8.

Brief reports on activities of a number of local organisations over the previous 12 months:

- 9. Devon & Cornwall Constabulary
- 10. St Catherine's C.E. Primary School
- **Bovey Tracey Primary School** 11.
- 12. Bovey Tracey Town Trust & Samuel Croker's Almshouses Trust
- Tracey Almshouses 13.
- 14. A report on behalf of the churches in Bovey Tracey & Heathfield
- 15. **Bovey Community Care**
- 16. Bovey Tracey Exhibition Foundation Trust
- .17. **Bovey Tracey Youth Action**
- 18. Bovey Tracey Heritage Trust
- Bovey Tracey Residents Association 19.
- 20. Bovey Tracey Neighbourhood Watch Forum
- 21. **Bovey Tracey Information Centre Trust**
- 22. Opportunity for Questions to the Town Council

Cllr Tony Allen - Town Mayor

13th March 2017

BOVEY TRACEY TOWN COUNCIL

MINUTES OF THE ANNUAL TOWN'S MEETING HELD IN THE TOWN HALL, BOVEY TRACEY ON WEDNESDAY 23rd MARCH 2016 at 7.00pm

Present:

The Town Mayor, Cllr U Arnold The Deputy Town Mayor, Cllr A Allen

County Cllr G J Gribble

Town Cllrs R J Ashby, Ms J H Blair, R A Bray, D K Elphick, E Kelly, Mrs A J Kerswell, Mrs A M Klinkenberg, S P Leigh & Ms C O Richardson.

In attendance:

Mrs D Black - Representative of the Lord of the Manor of Bovey Tracey.

Nominees for Young Citizen of the Year Award 2016.

Rev. Graham Hamilton

65 members of the public including representatives of various organisations.

One member of the press

Mr M Wells - Town Clerk Mrs L M Warren

The Town Mayor, Cllr Arnold chaired the meeting and welcomed everyone.

Apologies:

Cllr M Tregoning (Personal commitment) PCSO Paul Wilson Reverend Kevin Hooke

Notice Convening the 2016 Annual Town Meeting:

The Town Clerk, Mr Wells, read the notice convening the meeting.

(*Copies of all reports provided for this meeting are available on request from the Town Clerk's office.)

Approval and signing of the Minutes of the Annual Town Meeting dated 25th March 2015:

The Minutes of the Annual Town Meeting of the previous year (2015) were approved as a correct record and duly signed by the Town Mayor, Cllr. Arnold. (*Copies were available at the meeting)

Presentation of the Young Citizen of the Year Award 2016:

Cllr Allen noted that this year nominations have been received from four schools - Bovey Tracey Primary School, St.Catherine's Primary School Heathfield, South Dartmoor Community College and Stover School. He thanked the nominators and judges. Cllr Allen read out the nomination briefs. The Town Mayor, Cllr Arnold and Mrs Dorreen Black, Representative of the Lord of the Manor made the presentations to:

Harry Vivash (Special award - Young Hero of the Year), Anna Housego, Julia Brunt, Sam Thompson, Rebecca Kay, Sapphire Cousins, Kerry McVeigh, James Johnson, Reuben Crosby, Joseph Kingdon and Alice Phillips. Lois Harvey was due to receive a presentation but did not attend the meeting.

Photographs were taken.

Young Citizens of the Year nominees, their families and friends left the meeting at 7.25pm.

5. Town Mayor's Report:

The Town Mayor, Cllr Arnold reported that during his year of office the Town Hall has been sold. He stated that he hoped the conversion of the Town Hall to a whisky distillery and the provision of the new community hub on the Old Thatched Inn site will change the town for the better.

6. Financial Report:

Cllr Gribble (Chair of FR&GP Committee) presented his report outlining the present position regarding the finances of the Town Council. He made reference to the precept which has been increased by 1.51% to £192,650.00 for 2016/17. He thanked the Town Clerk, staff and fellow Councillors for their work and support.

7. Report of County Councillor:

County Cllr Gribble made particular reference to the following:

- a) The financial shortfall.
- b) Progress with the Wray Valley Trail.
- c) The changes proposed by the Boundary Commission.
- d) Proposals regarding the public toilets at Station Road car park.
- e) The Tour of Britain Cycle Race which will come through the town in September.

In conclusion he offered assurances of his continued concern, help and support for local people and facilities.

8. Reports of District Councillors:

- a) District Cllr Gribble reported that:
- i) The budget setting resulted in an increase in Council Tax.
- ii) The new refuse/recycling collections are working well.
- iii) Rural Aid will continue to provide grants for parish projects.
- b) District Cllr Mrs Kerswell reported that:
- i) She is now Vice Chairman of the Planning Committee.
- ii) The new University Technical College in Newton Abbot and the Pavilions Theatre at Teignmouth are now completed.
- iii) The Radio One Road Show will be at Powderham Castle in May.
- iv) Through her Community Fund she has supported various local organisations.

Two members of the public left the meeting at 7.45pm.

- c) District Cllr Mrs Klinkenberg reported that:
- i) She is Chair of Regulatory and Appeals Committee and a member of the Planning Committee and Overview and Scrutiny Committee.
- ii) She noted that she has been a member of the District Council for twenty years.

iii) Due to the increase in development in the district a self-build officer has been appointed.

9. Report by Devon & Cornwall Constabulary:

Mr Wells (Town Clerk) presented the Police Report. (Full report available on request).

10. Report of St. Catherine's CE Primary School:

No representative was present and a report had not been submitted.

11. Report of Bovey Tracey Primary School:

Ms R Cosgrove (Chair of Governors) presented the Report. (Full report available on request).

12. Reports of Bovey Tracey Town Trust & Samuel Croker's Almshouses:

The Town Clerk presented the Report submitted by Mr David Wedden (Chairman). (Full report available on request).

13. Report of the Tracey Almshouse Trust:

Mr A Mann (Chairman) presented the Report.

14. Report of the Churches in Bovey Tracey & Heathfield:

Rev Graham Hamilton presented the Report. (Full report available on request).

15. Report of Bovey Community Care:

Mr Wells (Town Clerk) presented the Report. (Full report available on request).

16. Report of Bovey Tracey Exhibition Trust:

Mr R Edmunds presented the Report. (Full financial report available on request).

17. Report of Bovey Tracey Youth Action:

Mr J Midgley (Chairman of Trustees) presented the Report. (Full report available on request).

18. Report of Bovey Tracey Heritage Trust:

Mrs V Styles (Chairman) presented the Report. (Full report available on request).

19. Report of Bovey Tracey Residents' Association:

Mr P Beecher (Chairman) presented the Report. (Full report available on request).

20. Bovey Tracey Neighbourhood Watch Forum:

Mr L Calder presented the Report. (Full report available on request).

21. Public Participation Session:

Ms B Pander reported that she is aware that people are experiencing problems obtaining parking tickets from the machine at the library car park which is privately owned and managed.

Mr A Griesiell, a trustee of the Information Centre Trust, advised that the centre is now open for the season and new volunteers are needed.

The meeting closed at 8.30pm.



Report for Bovey Tracey Town Council from St. Catherine's C of E Nursery and Primary School.

St. Catherine's is enjoying another good year and is continuing to thrive as part of the community in Heathfield.

This year we have been able to open a seventh class to enable smaller class sizes and provide much needed room for growth. The school current has 159 children on roll (Plus Nursery) which is 21 more that at the start of last academic year.

Developing consistency in high quality provision has been a priority and as part of the United Schools Federation we have achieved this and are now pushing our expectations higher as we look to make the school outstanding. In November, we had our SIAMS church school inspection which again rated the school as good with some areas, including behaviour, being commented upon as outstanding. This is another example of the consistency and high quality and expectations which we are embedding across the school.

We continue to work closely with Heathfield Community Church who use our school hall for their weekly services, and with the local scout groups which again use our facilities for many of their groups.

The school has a very active PTA who work hard to raise money for projects within the school. With the growing support of parents and families the PTA does a great job of raising money for things like staging, a portable sound system and extra playground and break time equipment. Perhaps more importantly they bring the school and wider community together for a range of events, such as bingo, fetes and even family weekends away at Woodlands.

The school continues to strive hard to keep raising standards and to build further links within and beyond the local community, with projects being undertaken with Yarner Woods, our local Children's Centre and other local businesses.

I must give special mention to my staff who do an amazing job at driving the school forward for the benefit of all the children within it. In the past twelve months, we have been able to employ Nursery Plus staff who help provide support for pupils in local pre-school and Nursery provision who may need a bit more support to be 'school ready'. This is another example of not only the wider community out reach which the school provides but also the quality of provision and practise here.

The school will continue to move forward, but with uncertainty over future Government funding plans and how this will impact upon individual schools, we may face even greater challenges in ensuring we continue to provide a high-quality level of provision for all the pupils in our care. One thing I do know is that no matter what the challenges, the school will find a way forward and will continue to work with parents, families and the local community to ensure the children learn and thrive in a safe and happy environment which gives them all the best start in the educational journey which is life.

Marcus West

(Head of School)

BOVEY TRACEY TOWN TRUST

incorporating SAMUEL CROKER'S ALMSHOUSES
Charity No. 235392 and 235393

Chairman: :D, H. WEDDEN .

'LYNDEN' . 16 ST. JOHN'S CLOSE . BOVEY TRACEY . DEVON . TQ13 9BU

Telephone 01626 832921

Bovey Tracey Parish Council Town Hall Bovey Tracey Devon TQ13 9EG

14th March 2017

Dear Mr Wells,

Please see below a report from the Bovey Tracey Town Trust and Samuel Crokers Almshouses to the Bovey Tracey Town Council's Annual Meeting on Wednesday, 29th March, 2017.

Annual Report of the Bovey Tracey Town Trust and Samuel Crokers Almshouses

I am pleased to say that all three residents remain in reasonably good health, although Mrs Schofield recently had a nasty fall and injured her pelvis making it very difficult for her to move around. It was very fortunate that the Trust had thought it necessary to install a stair lift in her house and this has eased her mobility problems and more recently we were able to get a grant towards a 'Walk-in Shower' which has also been installed

The general condition, repair and decoration of all three almshouses is very sound and the maintenance of all three almshouse gardens is a pleasure to see.

As you know the maintenance and upkeep of the almshouses very much depends on the rent received from the Trough Lane telecommunications mast of which the Trustees place part of the rent into investments for their future needs and part towards any current maintenance costs; and part to support grant requests from local registered charities.

Yours sincerely,

David H. Wedden

David Wedden

Chairman

Bovey Valley Mission Community Report for the Annual Town Meeting: March 2017

I am pleased to report that the Churches within Bovey Tracey and Heathfield remain in good heart. Individually the Churches express their faith through various forms and patterns of worship, from the more traditional to more contemporary; from formal to more spontaneous. We also all have various activities and groups to nurture faith and to offer support and service to the community. All our churches encourage their members to live out their faith in their daily lives, and we hope that Christians make an effective and beneficial contribution to the life of the town. We continue to see our buildings as a resource for church and community activities alike, believing in God's care and concern for all.

Despite this variety, the Churches see their differences as complementary, and contributing to the greater whole, hopefully offering something for everyone within our community. Whatever our denominational labels, we know that we belong together. Over the past year we have continued our established cycle of united and combined events — Lenten charity lunches, civic services, the Good Friday procession of witness, a weekly prayer time led in turn by the different churches, and of course the successful summer holiday club.

There have been some changes in personnel over the year, with the Baptist Church taking over the employment of Pippa Shemwell and also taking on more staff, and a new Parish Priest at the Catholic Church of the Holy Spirit (Fr James Courtney). In addition St John's Parish Church is currently in an interregnum following the retirement of Fr Greg Stanton.

The chaplaincy at South Dartmoor Community College has become more established over the past year, with Rev Graham Hamilton and myself regularly representing Bovey Tracey on a Thursday morning—we provide a pastoral, listening ear to any of the staff or pupils who would like to come and talk to us about the pressures they face or the issues that are troubling them. It is a role which we will look to refine and develop over the coming year.

Inevitably, Churches face challenging and changing times — however, what remains constant is our commitment to Christian faith, witness and service, and our commitment to each other as Churches and to the community in which we are set, as part of our commitment to Christ.

Finally, on behalf of the Churches, let me express the gratitude of the Churches to the people of Bovey Tracey and Heathfield for their ongoing support, and extend our invitation to them to join us anywhere and at any time!

Rev. Kevin Hooke Minister, Bovey Tracey Methodist Church, and Chaplain, Bovey Tracey Town Council Report for the Bovey Tracey Town Council Annual Meeting.

Moorland Community Care Group.

MCCG came into being as a result of Bovey Community Care being asked to expand its remit to cover the Towns of Ashburton and Buckfastleigh. This happened in March 2016. MCCG is the legal entity, a Charitable Incorporated Organisation, CC Number1157919.

MCCG has three semi-autonomous groups, namely Bovey Community Care, Ashburton Community Care and Buckfastleigh Community Care. The charity is organised such a way that there are restricted funds that guarantee that money, for example, donated to BCC is only spent supporting clients in the area covered by BCC, primarily Bovey, Heathfield and Hennock. The same is true for the other two areas. The rest of this report will only deal with Bovey Community Care, although the new web site for BCC has links to MCCG as well.

BCC has now been in existence since 2012/3. During that time it has supported some 220 clients over a three year period on a rolling programme. Currently, there are 53 client/volunteer matches, 14 lunch club only clients, 4 clients about to be matched, 4 clients waiting. 37 volunteers and 2 new ones awaiting interview and checks.

We are holding training for volunteers this year in visual impairment, bereavement awareness and early warning signs of infection in elderly clients. Marie Curie is also helping with joint training on supporting people at the end of life. With 'Drink Wise Age Well' it is hoped to start a craft group for our clients. The Lunch Club / Chai and Chat groups are both very successful. We have regularly had 23 – 25 clients to events. See our Facebook page for updates. We are in need of a more sustainable solution to transport problems for our group activities.

During 2016, MCCG became part of the Wellbeing Partnership, funded by the NHS, with the aim of identifying appropriate clients and preventing hospital admissions by improving their self-esteem. It is early days, but initial results are encouraging. MCCG has taken on 2 additional employees to cover this work. The NHS funding does not cover the on-going support of these clients for which local funding and support of BCC is still of absolute importance.

The Trustees are most grateful to the Town Council for their on-going support of this work over a further three-year period and for the support of our County Councillor.

David Risdon Chairman, MCCG

March 2017

TOYEY TRACEY EXHIBITION FOUNDATION

Repared Charty to 20665

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Note: The market value of the 4123 Income shares at December 31st is £55,726 (£50,855).

Accountant s Report

These accounts represent the state of offairs of the Exhibition Foundation at the 31st Dec

Snow Harring

6.8. Houstable - of January 2017

Bovey Tracey Town Council Report March 2017

The Youth Café continues to be open every Wednesday and Thursday evenings between 6-9pm. Our Sessions are Wednesdays for all ages, and Thursday's years 6 – 8. Both our Wednesday and Thursday sessions are popular and attract between 30 – 50 young people, a lot of them regulars. We are constantly working to attract more young people and promote ourselves. We have made successful relationships with the local schools which has helped to make us a more prominent charity in the community.

All the sessions are very positive and there has been very little in the way of poor behaviour and on the rare occasions that we have behavioural issues they are dealt with quickly and positively by staff. We continue to have a close relationship with our PCSO's who support our work. It is a testament to the staff that the café remains a popular place to be where all young people can feel safe. The usual activities are on offer and are well received by young people which include arts and crafts, computers, pool, darts and cooking. Although, the thing they like the most is just to relax and mix with their friends.

We held a number of summer activities including Bowling, as well as Christmas and Halloween parties. We have an annual lambing activity that is hugely popular and this year will take place in April. We are so pleased to also see the young people organising their own events in the café including making their own posters and bringing prizes for the games.

Maz is the general Manager and also works two sessions per week in the sessions. Robbie continues to be a key member of staff and our Session Manager. Robbie works two sessions each week as well as taking care of all our shopping. Robbie goes above and beyond her job role and is also hugely instrumental in our fundraising efforts. Jackie Marks is our Session Worker. Jackie works two sessions per week and has settled into her role brilliantly since she joined us over a year ago. 2 students doing Duke of Edinburgh award. 2 Senior Helper Volunteers working in the cafe during sessions. Ros Smalley, our Patron continues to be a huge part of the café and gives a great deal of support.

Our Fundraising Committee has been instrumental in putting on a variety of fundraising activities throughout the year that have raised vital funds and awareness for the youth cafe. These include our Car Wash in September and a Christmas Craft Day. We were delighted to be invited to take part in the Contemporary Craft Festival in July and the new Nourish Festival raising over £1500 for the cafe as well as a donation of £1000 from the organisers of the event.

The Café continues to be hired by local organisations such as the Devon Guild and the Bovey Tracey Society of Artists for meetings or events, and local families for children's parties which helps to raise funds. We also hire out our garage to a local gentleman.

The money we receive from the Bovey Tracey Town Council creates the solid basis for the funds needed to enable us to run our facility that is so greatly needed by the community. In the past we have taken from our financial reserves to cover the deficit between income and expenditure. A great deal has been done to reduce our costs, such as wages and utilities, without reducing our performance. But, with the help of the Town Council's support, in 2016/2017 we have not eaten into our reserves due to the increase of fundraising and donations which is a much needed move.

We have been given funding from the Almshouses for the replacement of our windows and front door

Average of 300 monthly visits by young people in 2016/2017. 100% increase from 2014/2015.

BOVEY TRACEY HERITAGE TRUST REPORT TO ANNUAL TOWN'S MEETING 29TH MARCH 2017

Bovey Tracey Heritage Trust is a registered charity and its object is:

To advance the education of the public in the history of Bovey Tracey and the Dartmoor region in particular, by the provision of a study/exhibition centre.

From 8th April 2017, the Heritage Centre will be open on weekdays from 10.00 to 4.00, and on Saturdays from 10.00 - 12.00. From April to October last year there were more than 2,000 visitors, including people from Europe, Canada and Australia as well as other regions of the U.K. We have continued to receive excellent support from local residents who make up around 25% of our visitors. Some of our visitors have very moving stories to share with us and one, an Israeli called Jeremy Epstein, came especially to visit his birthplace. He was born in Bovey Tracey when his parents were working at Indio House in the 1940s. They were Jewish refugees from Nazi Germany and had managed to escape as war broke out in 1939. Jeremy wanted to thank the people of Bovey for their welcome and kind treatment of his parents when they had lost everything, and I promised I would pass on his thanks.

The application for Museum Accreditation was submitted to the Arts Council last October and I am delighted to announce that the Heritage Centre was awarded the status of Full Accreditation on 23rd February 2017. This is a big achievement for our small museum and means we have achieved national standards of excellence in management, service to the public and care for the collection. Work to maintain these standards is ongoing and a team of 6 volunteers has been working throughout the winter months to complete an inventory of the collection.

2016 saw the Trust's publication of the book 'Smitten Down Yet Not Destroyed' a comprehensive study of the town's war memorials and the men and women from Boyey who served in two world wars. This has been well received locally and is a significant contribution to Devon research, with copies lodged with the Devon Heritage Centre and the Devon Family History Society. Our poppy tributes have continued at the Heritage Centre with the 25th poppy laid on 17th March.

Last year saw the culmination of a series of improvements as part of our maintenance programme and with the help of generous grants from local organisations, we have completed the re-plastering work and there are new lighting systems in the display cabinets. These generous donations ensure that we can present the collection in the best possible condition for visitors to enjoy. Our exhibition this year will feature for young people, including the Cadets, scouts, guides and brigades. We will also highlight our granite heritage as part of the Granite Elements project. This project has enabled us to improve our links with other groups and our open day on 8th April will be a joint venture with the Dartmoor Pony Heritage Trust. Granite Elements will be offering a number of events and activities this year focussing on the story of granite in this area.

Membership of the Trust remains stable and this is a greatly appreciated source of support. New members are always welcome and you will receive regular newsletters and reduced admission to the Trust's programme of talks and activities. I would like to thank our two Town Council representatives for their attendance at our meetings and for their continued interest and support. I would also like to thank anyone who has supported the Heritage Centre in any way over the past 12 months and hope you will continue to value and celebrate the success of this small museum.

Bovey Tracey Town Council Annual Town Meeting 29th March 2017

Bovey Tracey Residents' Association Report

Good evening.

I am Paul Beecher, Chairman of the Bovey Tracey Residents' Association, set up to reflect the views of those who live in the area.

We aim to hold meetings every six months, but if any issue arises that requires more immediate action we would convene a more urgent meeting.

Our town will undergo major changes over the next decade and recent surveys have discovered that the best places to live in this country are those where the community is actively involved in its future.

Our Association is non-political, non-denominational and has no business interests. We aim not to be just a 'talking shop' but to take action where necessary. We do not have members as such, as anyone who has an interest in the future of our town is welcome to attend our meetings and express his or her views.

After residents had expressed their fears about someone being injured or killed by a speeding motorist on Le Molay Littry Way, we have made several attempts with the Highways Authority and others, so far with little success, to find a way to alert motorists to the 30mph speed limit on this road. I would especially like to thank our local Police for their efforts in apprehending speeding motorists in the area.

Other topics that we have discussed at our recent meetings include:

Recruiting new members for the Neighbourhood Watch organisation

The future of our hospital

The proposed new one-way traffic system for the town

Public participation at our Town Council meetings

The controversial decision to erect a building at the Old Thatched Inn site.

I would like to thank our Town Clerk and members of our Council who have attended all of our public meetings and have been prepared to answer questions from the audience. This is much appreciated by our committee and residents.

Thank you very much for your attention.

Annual Town Meeting 29th March 2017

Bovey Tracey Neighbourhood Watch

Good evening, I am Les Calder, a committee member of the Residents Association which now has the responsibility for the operation of Neighbourhood Watch in our town of Bovey Tracey, and surrounding area.

I act as Lead Co-ordinator for the town with Paul Beecher as the town deputy. In addition I also operate as Local Co-ordinator for my own street of Rendells Meadow.

Over the last 12 months, we have had a stall at the Horticultural Show, shared a day with the Police at the Youth Cafe in running a call in surgery for any questions/problems for Neighbourhood Watch and any other local residents' concerns. Another evening, shared with PCSO Paul Wilson, last autumn, was run for all Neighbourhood Watch Co-ordinators in Bovey and proved worthwhile. It is hoped we will run another this year. My personal thanks to Paul who has supported N.H.W as much as possible and myself in trying to broaden awareness in the town.

It is disappointing at times that despite our efforts few new Co-ordinators come forward especially as some of our senior co-ordinators have had to retire due to advanced age or ill health. Unfortunately, large parts of the town and all of Heathfield remain uncovered. Some people fear responsibility it would seem, but as volunteers, once accepted/cleared, they can be left to their own devices and operate their own street by doing as much or as little as they prefer. Street signs, purchased from possibly a collection from street members, at £10 each, once erected will even in some cases reduce your house insurance charges. The free Police messaging system, by telephone or email, is also very worthwhile, if requested. Teignmouth Police station is the centre for all Teignbridge Co-ordinators but I, am happy to hold a supply of the necessary application forms and leaflets, and help with some simple queries.

Please, anyone here tonight, feel free to pass on the word that 'Bovey Needs You' and anyone, even if only slightly interested, can contact me re Neighbourhood Watch, My telephone no. is shown in Cottage Magazine with contacts through Residents Ass. Meetings where we also usually give time for the subject. In addition, I would hope to run a stall wherever possible at some of our local events this year.

I thank you for your time and interest, and ask that you spread the word for Neighbourhood Watch around our local area. Les Calder (NHW)

BOVEY TRACEY INFORMATION TRUST

Report for Annual Town Meeting March 2017

The Bovey Tracey Information Trust is a private trust set up to provide an information service to visitors and residents of Bovey Tracey. Run entirely by volunteers, the Information Centre is open seven days a week from end March to end October, and on most Saturdays for the remainder of the year.

The Trust has a Board currently consisting of seven trustees. They work closely with a group of coordinators who have responsibility for areas such as the volunteer rota, leaflet procurement and display, purchasing of sales goods and accommodation advertising. Trustees have responsibility for maintenance, IT and communications.

Key services we provide are:

- Responding to email and visitor enquiries about local tourist attractions and accommodation
- Provision of public transport information and timetables
- Display of posters and website information about local events
- Sale of maps, tourist books on walks, cycle routes, places of interest
- Sale of cards, small stationary items and souvenirs
- Information about where to eat and where to stay
- Supporting accommodation providers through an updated list of vacancies available to public

Funds are raised through donations, grants, paid for accommodation advertising and sales of goods. In recent years we have seen a decline in income through the TDC changes in compost bin collections (we previously sold the large paper compost bags). We have also been notified that there will be a change this year to the food waste collection which will mean the small biodegradable bags for food waste will no longer be available for sale. We receive a small annual grant of £220 from TDC.

In the financial year 2015/16 our income was £6,196 and expenditure £5,765. In that same year we received over 10,000 visitors.

Erica Steer Chair of Trustees